

Missouri Department of Health and Senior Services

JUST DID IT:

Informal Quality Improvement

Informal Quality Improvement is improvement in process or satisfaction or efficiency that doesn't follow a formal Plan Do Study Act (PDSA) cycle. Projects submitted should be sustainable and completed to improve a process. Projects can be individual or team based.

improve a process. Projects can be individual of team based.
Project Description (including problem that initiated the improvement):
Project Completed by:
Project Completion Date:
Improvement(s):
Impact/Benefit:
Please forward completed form to the Office of Performance Management. Thank you